



[帮助中心](#) > [社区](#) > [Feature Request](#) > [Addition of a Time Stamp Variable for Snippets](#)

Addition of a Time Stamp Variable for Snippets Collecting Feedback

- eric
- 论坛名称: #Feature Request

When agent create an ticket, agent need to insert time stamp as of now based on Customer's Time Zone. This will be very useful feature for us.