Adding Internal Notes Using Triggers Finished

- Kris van der Starren
- 论坛名称: #Feature Request

Being able to add internal notes to a ticket via a trigger would be a useful feature. For example, if there were special instructions for a client, these could be automatically added to the ticket using the trigger.

Comments (1)

Chris Padfield

9 years ago

This featured has been completed and will be released shortly.