Deskpro

Add option to use follow-ups as criteria in filters, searches and/or reports Collecting Feedback

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- **论坛名称**: #Feature Request

I really like the follow-up feature, and I use it a lot. It would be useful to create filters, searches or reports based on the existence of (pending) follow-ups. For example, a filter that lists all tickets Awaiting User that do not have a pending follow-up would be a good way to identify tickets that may otherwise be forgotten.