

[帮助中心](#) > [社区](#) > [Feature Request](#) > [Add option to set default sorting for queus](#)

Add option to set default sorting for queus Report



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Koen

- 论坛名称: #Feature Request

Now that we can change settings for Queues, it would be great if we could set a default grouping for the queues. Setting a grouping is already possible for agents, but I would like to encourage them in a certain way by determining the default grouping.

The setting could look like attached. Also attached is a screenshot of the existing options.