



 $\underline{\mathtt{Abh}}$ > $\underline{\mathtt{Abc}}$ > Feature Request > Add agent-forwarded messages to ticket through tag

Add agent-forwarded messages to ticket through tag Collecting Feedback

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• 论坛名称: #Feature Request

I would like the ability to forward mails as an agent and then add a mail tag like #addto:<Ticket ID> and have the forwarded mail added as a response to the existing ticket.