



<u>帮助中心 > 社区 > Feature Request > Action codes for time log and billing</u>

## Action codes for time log and billing Collecting Feedback

• GB Gerald Buechter

• 论坛名称: #Feature Request

When an agent replies via email it would be helpful if there was a way to add entries to the time and billing section of the ticket.

An email action code where you could use a #code to direct time and billing to be updated and then specify an amount/duration in the option.