New Feature: Time for a Team Picture

2014-10-02 - Ben Henley - Comments (0) - Product

DeskPRO already lets your agents have avatars: now we've added **avatars for agent teams** too.

You can give each team its own avatar (identifying icon) that will be used throughout the agent interface.

It's especially useful when you're looking at a list of tickets; now you can identify the assigned team at a glance.

You can choose from **hundreds of preloaded avatars**, or upload your own.

To set your team avatars, just go to **Admin > Agents > Teams**.

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