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## **New Feature: Reopen Tabs**

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Unlike other helpdesks, DeskPRO makes it fast and easy for agents to switch between different tickets and other .items, with a tabbed interface just like in a browser

The only downside of tabs is that you sometimes realise you still need a tab about half a second after you close .it. That's why the best browser keyboard shortcut ever is Ctrl-Shift-T, to reopen what you just closed

.We've decided to take the lead from browsers and offer a Reopen function for our tabbed interface

Just **right-click on the tab strip**, as you would to access the <u>close tabs features</u>, and you'll see that you can quickly reopen tabs. It's even better than the browser shortcut because you can pick from the last five tabs you .closed

