DeskPRO Build #423 Released

2015-10-15 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #423.

The following is an automatically generated list of changes in this release:

- IMPROVEMENT tickets ordering by custom fields
- FIX undefined field type in CRM people import
- FIX Add Danish 'Autosvar' bounce subject pattern
- FIX Admin: Tool to convert products to custom field did not work
- FIX typo in server_checks
- FIX typo in AgentActivity report
- FIX snippets in NewTicket
- FIX TicketReplyBox was initialized before Ticket
- FIX Agent: 'Email user' option on new ticket was always checked, even when disabled by default according to admin settings
- FIX Admin: Default value on products was always displayed as the first option
- FIX Error when admin tries to reset their own password
- FIX install checks for image formats support
- FIX CreateTask trigger date
- FIX force users login on ticket actions on portal
- FIX add scheme to urls in ticket
- FIX another way to fix ReplyBox desync
- FIX replace links only within message body
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- FIX custom fields not being saved with multiple choices unselected
- FIX broken phrases on portal

This update has been rolled out to all Cloud customers.

If you are using DeskPRO On-Premise, you can update your installation from the admin interface.