# DeskPRO Build #396 Released

2015-03-02 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #396.

The following is an automatically generated list of changes in this release:

- FIX Error message when procesing emails to resolved tickets but permission to reopen is off
- FIX Agent: Validating a new account might fail if user had multiple validating tickets in queue
- FIX Agent: In some cases, the new ticket form would complain of empty message even when a message was provded
- FIX adding multiple usersources was broken
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- FIX Application of days in working hours using wrong format
- FIX saml usersource now reads response attributes correctly
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- FIX Triggers on labels did not handle non-lowercase labels properly

This update has been rolled out to all Cloud customers.

If you are using DeskPRO Download, you can update your installation from the admin interface.