

## JIRA "400: Bad Request oauth\_problem=timestamp\_refused" error

Ben Henley - 2017-11-08 - Comments (0) - Deskpro Apps

### Question:

During the process of installing the Deskpro JIRA app, I get an error like this:

JIRA responded with error:400: Bad

Request to oauth\_problem=timestamp\_refused&oauth\_acceptable\_timestamps=14  
49602521162-1449603121162

### Answer:

This problem happens because the time on the server that runs Deskpro is wrong. Make sure the server time is set accurately.