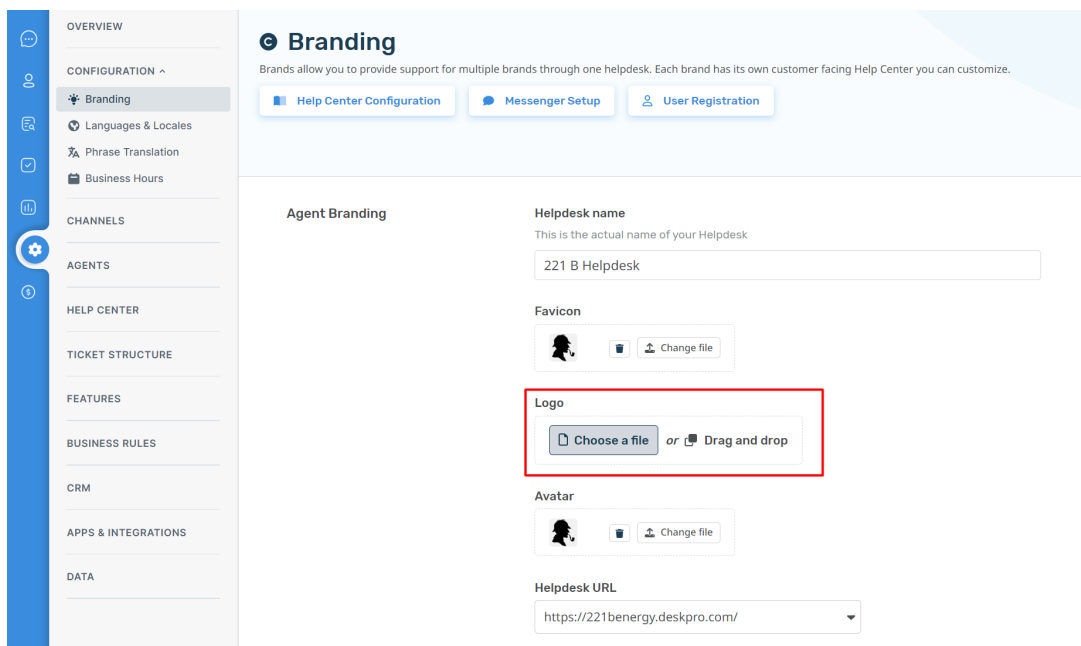


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comments (0) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot displays the Deskpro Admin interface. On the left is a navigation sidebar with categories: OVERVIEW, CONFIGURATION (with sub-items: Branding, Languages & Locales, Phrase Translation, Business Hours), CHANNELS, AGENTS, HELP CENTER, TICKET STRUCTURE, FEATURES, BUSINESS RULES, CRM, APPS & INTEGRATIONS, and DATA. The main content area is titled 'Branding' and includes sub-sections: Help Center Configuration, Messenger Setup, and User Registration. Under 'Agent Branding', there are several configuration fields: 'Helpdesk name' (text input with value '221 B Helpdesk'), 'Favicon' (file upload), 'Logo' (highlighted with a red box, containing 'Choose a file' and 'Drag and drop' buttons), 'Avatar' (file upload), and 'Helpdesk URL' (dropdown menu with value 'https://221benenergy.deskpro.com/').

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

.....



Remember this device

Sign in

 English ▼