

Kiến thức cơ bản > Using Deskpro > Admin > Configuration > Change the name of the Contact Us tab

Change the name of the Contact Us tab

Thomas Rolfe - 2023-09-13 - Comments (0) - Configuration

You can customize the text on the Help Center **Contact Us** button where users submit tickets. For instance, if you'd like to rename it from "Contact Us" to "Submit Tickets".

Go to **Admin > Configuration > Phrase Translation**. Click the Help Center UI tab and search for helpcenter.general.nav_contact.

Phrase Translation Help The text you see in Deskpro is stored as phrases, that includes the names of custom object you create. Here you can manage the phrases and provide translation for custom phrases.					
Q helpcenter.general.nav_conta × Your Objects Help Center UI Email Custom					
Phrase	English				
Help Center General (2)					
helpcenter:general.nav_contact	Contact Us				
helpcenter.general.nav_contact_desc	Get in touch for help				

Click the highlighted row and edit the text for your language.

Click **Save** at the bottom of the page.

← helpcenter.general.nav_commu	helpcenter.general.nav_contact →
English	Show Original Reset
Submit Tickets	le le
Français	
Contactez-Nous	1
e Español	
Contáctanos	i.
English (UK)	
	10
الإنجليزية	
اتصل بنا	1.
C* Türkçe	
Bize Ulaşın	1
Deutsch	
Kontakt	

Now when you go to the Help Center, you will see your custom button name.

1 221B Energy Helpdesk		🚯 Agent 🗸 🚷	Admin 🗸 🚆 English 🗸	Contact Us	
Q H	ow can we help you today?				
tem Help Center		177-174-112 11/11/11/11/11/11/11	<u> </u>		
You have one ticket to respond to.					
•					
	Buides Knowledgebase	News Files	Submit Tickets		

×