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Use more colours in ticket overview Archived

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- **Forum name:** #Feature Request

When a ticket has an higher urgency, the colour of the urgency label changes from yellow over orange to red. We can see that in the ticket overview, but only the colour of the urgency label changes.

I received a request if it was possible to change the colour background of the entire title on the left side, (so the entire rectangle in the overview so that the urgency of the status becomes more visible

See attached picture where the background colour should change to a lighter version of the urgency colour, just to make things pop-up more and more colourful