Translate Auto Replies Collecting Feedback

- Joël Messas
- **Forum name:** #Feature Request

I'd like to manage the out of office messages coming from users when a ticket is already created (I did already manage the out-of-office coming from agents). The best way would be to make a note instead of a reply. The current way to do this is automatic and relies on the subject beginning with 'Automatic Reply:' or 'Out of Office:' Can we configure the phrase corresponding to "out of office", knowing that in french, the text will be different

Comments (1)

Andreas Patzner

3 năm trước

I second that. German mailboxes tend to have different subjects than the standard ones ("Automatic Reply" etc.)