



[Help Center](#) > [Phản hồi](#) > [Feature Request](#) > [Restrict agent permissions to Knowledgebase \(KB\)](#)

Restrict agent permissions to Knowledgebase (KB) Collecting Feedback



•

James Warner

- **Forum name:** #Feature Request

We would love the ability to restrict agent side permissions for KB articles (ie: some agents cannot see/access some articles)

Comments (1)



**Matt Rowell**

4 năm trước

Yes, we need this as well as some of the KB articles we would publish include information that is not privy to all agents.