



<u>Help Center</u> > <u>Phản hồi</u> > <u>Feature Request</u> > <u>Regarding Article, comment validation</u> Regarding Article, comment validation Collecting Feedback

Kenneth

• Forum name: #Feature Request

When a comment is submitted to an article, and approved by an agent, it is currently not possible so see who did this using the report builder (or any other method). It would be nice to have a customer report builder function, to see who did what (approve, deny, turn-intoticket) on a given comment.