

Play a sound for a user when an agent answers a live chat Finished

- Alberto Festa
- **Forum name:** #Feature Request

It should be great if you can add the feature to play a sound for the user when the agent answer in the live chat.

Comments (1)

Lara Proud

4 tháng trước

Thanks for the suggestion Alberto, when an Agent adds a reply to a live chat there is now a sound that plays to alert the end user that there has been a response to the conversation.