



[Help Center](#) > [Phản hồi](#) > [Feature Request](#) > [Optional Plain Text Templates for Email Templates](#)

Optional Plain Text Templates for Email Templates Report

- Justin Robles
- **Forum name:** #Feature Request

Currently, the email templates are exclusively in HTML format, which can be problematic for recipients using email clients that cannot render HTML content. In such cases, the email is automatically converted to plain text, often resulting in poorly formatted and hard-to-read messages.

By introducing an optional plain text template alongside the HTML version for each email template, users would have the flexibility to provide a plain text alternative. This plain text version could include the same content but in a simplified, readable format.