



[Help Center](#) > [Phản hồi](#) > [Feature Request](#) > [More conversation in linked tickets created](#)

More conversation in linked tickets created Collecting Feedback

- Geraldine Menard
- **Forum name:** #Feature Request

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting messages in a new ticket).