



[Help Center](#) > [Phản hồi](#) > [Feature Request](#) > [Mention creation of linked tickets as notes](#)

Mention creation of linked tickets as notes Collecting Feedback

- Christian Mattart
- **Forum name:** #Feature Request

Linked tickets are not really visible in the agent interface. When creating linked tickets, it is common usage that our agents add a note to the parent ticket (or to their siblings) mentioning the fact that a linked ticket was added. This is part of the ticket history, so I think it would be a great feature to automate this. Thanks for voting this up :-)