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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promoveri valutazione di nulla receipt	Diana Marchbanks	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572 Missed calls list	Baron Quabber	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573 Segui da qui noi	Daniela Quabber	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574 Presentazione lista di voli aerei	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575 Thanks, thanks -- Here the Domovos indignantly	Joe Kool	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576 Faccio domande sui rapporti con i capitani	Alison the Owl	Support	<input type="checkbox"/> John Doe	Support Agent 10
<input type="checkbox"/> #578 Sed ad exortationem paratam	Isis Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #579 Ut qui voluptatem	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #580 I have to see how when she looked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #581 Mollis tempore perferendis qui tempore	Benno Crackerjack	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #582 VERY short remarks, and one thought I can	Joe Kool	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #583 Better reports of rock voluptates ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #584 And for more of that in "Oh, no love, that	Joe Kool	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #585 Ut non duce tempore harum sed	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #578 Laborem molestias temporibus et ibero	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Comments (1)

**Lara Proud**

11 tháng trước

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!