Deskpro

Have the option to make snippets not case sensitive Collecting Feedback

- Koen
- **Forum name:** #Feature Request

Make the listing of snippets via shortcodes case-insensitive. Currently they are case-sensitive, and this makes finding & adding the right snippet more difficult (as you also need to remember whether letters are capitalised or not).

Comments (1)

Koen

11 tháng trước

From our perspective, this doesn't even need to be an option: they could simply be case-insensitive.