



[Help Center](#) > [Phản hồi](#) > [Feature Request](#) > [Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form](#)

Have the ability to pre-select and hide parent departments so only child departments are visible on ticket submission form Collecting Feedback

- Steve Bailey
- **Forum name:** #Feature Request

The ability to not have parent departments visible if you always want that to be the selected department on the ticket submission form- and so only the child departments are visible and selectable to users