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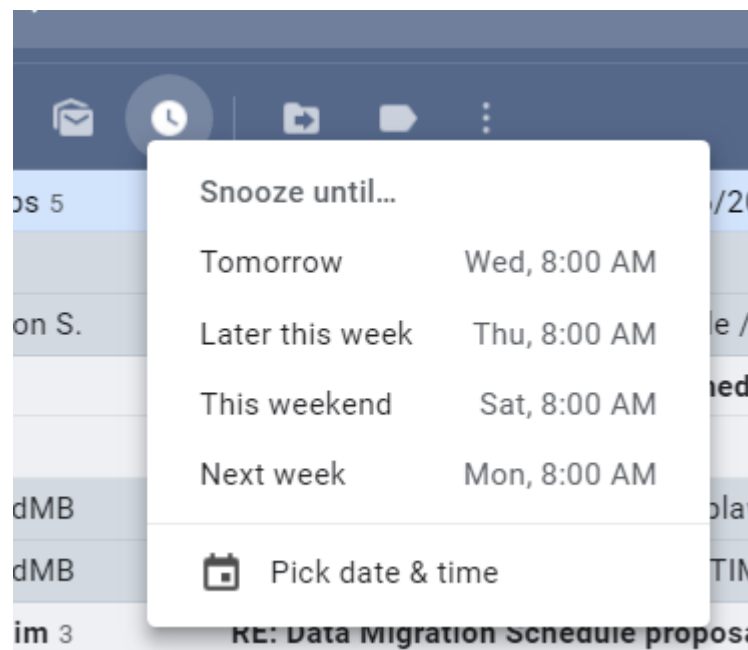
Google Snooze instead of On Hold Collecting Feedback

- SH Steve, Lam Hang
- **Forum name:** #Feature Request

I'd like to report a new feature request. Google uses Snooze instead of on hold.

If I set a ticket on hold and want to bring it back, it seems I must either wait for a response from the user or create a follow-up which is an additional step.

Below is a feature I would like to see.



Snooze until...

Tomorrow Wed, 8:00 AM

Later this week Thu, 8:00 AM

This weekend Sat, 8:00 AM

Next week Mon, 8:00 AM



Pick date & time