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Bulk-Remove Users Collecting Feedback

- Malou Axelstén
- **Forum name:** #Feature Request

I would like a feature where I can bulk-remove orphaned users (i.e. users which their content has already been deleted).

I have a trigger that deletes tickets after 6 months, but need an option to remove users who have no tickets.

Comments (2)

**Christian**

2 năm trước

Could this be done through a Mass Action feature?

It would also be useful if the user list, in the CRM section, would also show if the user has any Chats or Tickets they are cc'd on

**Edward McQuaig**

7 tháng trước

I am disappointed that this feature isn't a natural part of DeskPRO. When I started up our ON-PREM installation, there was a desire to integrate with our campus' SSO through Active Directory. About 10,000 users in, our AD administrators set up certificating requirements that would have been just another administration task we don't have time for, so I turned sync off. Now I have about 10,000 users in the system with no way to easily remove the dead-weight.  
UGH