AD Sync returns incorrect account Collecting Feedback

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- **Forum name:** #Bug Report

We have added multiple users from our AD environment. Each of our staff has two accounts - admin and normal. These accounts have different names but the same contact email address.

Admin accounts are located in OU=Administrators, normal accounts are located in OU=Staff. We have correctly set the LDAP auth BaseDN to OU=Staff, however when the accounts are automatically synced, we are seeing the incorrect username.

Example:

Tom Smith
Email address tom.smith@domain.com
Normal user account: "Tom Smith" username "Tom.Smith@domain.com"
Admin account: "Tom Smith $Admin" username "Tom.Smith$admin@domain.com"

On sync, shows "Tom Smith $Admin" instead of "Tom Smith".

It appears the BaseDN is being ignored, and matching is performed by email address only.