



## Help Center > Phản hồi > Feature Request > Ability to translate live chats

Ability to translate live chats Collecting Feedback

- Lauren Cumming
- Forum name: #Feature Request

Same functionality as tickets have but add the ability to translate live chats.

Comments (1)

## **Doug Hicks**

7 năm trước

It should definitely be easier to convert a chat into a ticket so that the ticket fields are populated automatically.