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Ability to change message order and date view in the helpcenter Collecting Feedback

- Robert Tanka
- **Forum name:** #Feature Request

Would like it to be an option for the user to change the message order-ie. to be able to choose whether they want most recent message at the top of bottom of the page. And also to be able to see the exact date of a message was sent instead of the '3 weeks ago' default
Would like a setting like: eg. "oldest messages on top: on/off" or "exact dates on/off"