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New & Improved DeskPRO Portal

2016-05-25 - Ben Henley - [Yorumlar \(0\)](#) - [Product](#)

The new DeskPRO portal system is now generally available for all customers.

The screenshot displays the new DeskPRO portal interface. At the top, there's a dark navigation bar with 'AGENT' and 'ADMIN' options. Below that, the 'Helpdesk' header includes a user greeting 'WELCOME BACK DANDRE', 'YOUR ACCOUNT', 'LOGOUT', and a language selector 'ENGLISH'. A search bar and a 'CONTACT US' button are prominently featured. The main content area is organized into five functional blocks: Knowledgebase (Read help articles), News (News & updates), Feedback (Custom suggestions), Downloads (Browse our downloads), and Contact Us (We're here to help). The 'News' section shows two recent articles: 'NEW: Flower arranging classes' and 'Branching out: new store opens in Lakeside district'. The 'Knowledgebase' section is divided into two categories: 'General (13)' and 'Ordering a delivery (4)', each listing several article titles.

If you're already a DeskPRO customer and you want to try out the new portal on a test helpdesk, you can sign up for a trial at www.deskpro.com/signup/ to explore the great design improvements and new features. (See [our earlier post](#) for a reminder of what the new portal system includes).

We'll make the new portal available for existing helpdesks soon - we know a lot of you are excited for this major update! If you have a Cloud helpdesk, we will email you in advance to inform you when your helpdesk will be updated to the new system.