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## I'm having trouble with knowledgebase articles not loading

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## **Ouestion:**

I'm working with Knowledgebase articles. Sometimes I find that when I open a Knowledgebase article, only the beginning of the article is displayed. A 'loading' symbol is displayed but the rest of the article never loads:

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How can I fix this?

## **Answer:**

This problem can happen when you have a lot of tabs open containing Knowledgebase articles and/or news posts. Close other tabs and then reload the article you want to edit.