



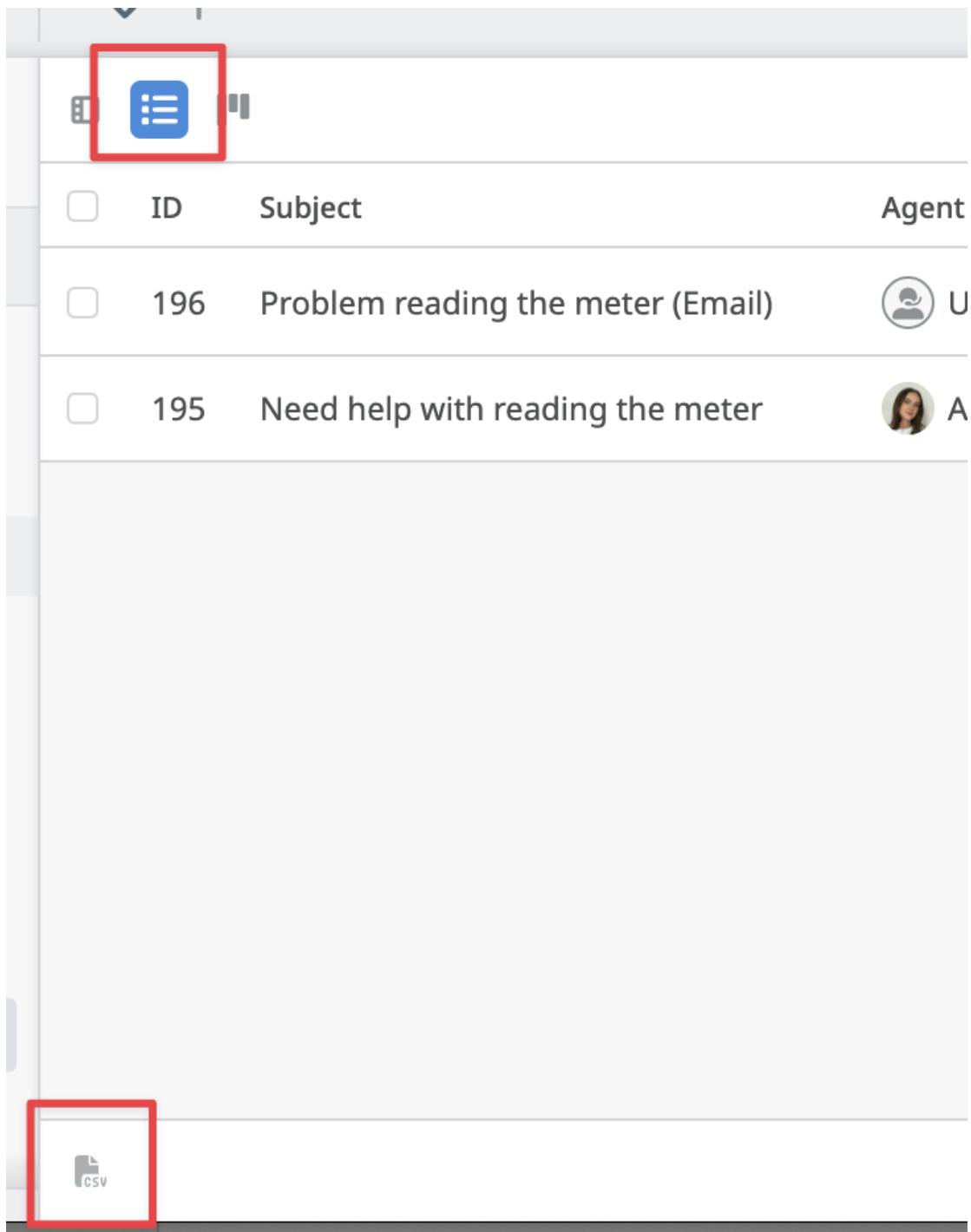
[Bilgi tabanı](#) > [Using Deskpro](#) > [Agent](#) > [Download ticket results as CSV](#)

Download ticket results as CSV

Christopher Nadeau - 2023-08-17 - [Yorumlar \(0\)](#) - [Agent](#)

Download ticket queue/list results

The easiest way to download tickets is by running a queue or list from the agent interface. When results load, switch to the table view and then click on the CSV button on the bottom left.



The screenshot shows a reporting interface with a table and a download button. The table has columns for ID, Subject, and Agent. The first row shows an empty table icon. The second row has an ID of 196, a subject of 'Problem reading the meter (Email)', and an agent with a user icon and the letter 'U'. The third row has an ID of 195, a subject of 'Need help with reading the meter', and an agent with a profile picture and the letter 'A'. A red box highlights the table icon in the first row. A red box also highlights the 'CSV' download button at the bottom left.

	ID	Subject	Agent
			
<input type="checkbox"/>	196	Problem reading the meter (Email)	 U
<input type="checkbox"/>	195	Need help with reading the meter	 A



Download tables generated from a report

You can create a stat (or use a built-in stat) to generate a *table* report. From here, you may download the results as CSV.

Refer to the full reporting guide for information on using reports: [Using the Stat Builder](#)

The screenshot shows a software interface with a sidebar on the left containing a list of ticket items. The main area displays a summary statistic: "Tickets opened in the past 24 hours" with a value of "1". Below this, there is a "Display" button with options "Table" (selected) and "List". A red box highlights the "Table" button. The text "This stat used by Dashboards and Reports" is displayed, followed by a link "Ticket Insights -> Overview". A "Download as CSV" button is also highlighted with a red box. The summary table shows "Created Hour" with a value of "15". The bottom of the summary area shows "Reset order | Showing 1 to 1 of 1 entries".

Created Hour
15

Using the Deskpro API

If no other option provides the flexibility you need, then you can use the Deskpro API. Refer to the developer guide here: [About the API](#)