

7. Set up Live Chat

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If you want to provide fast and effective support, there's no better way to do this than with Live Chat.

Deskpro comes with a fully-featured Live Chat solution as standard, allowing you to create personal connections in real-time with customers who are looking for support.

We want to make sure Deskpro brings you closer to your customers, with support that's as efficient as it is meaningful.

Here's how you can use Live Chat:

Go to Admin > Chat > Site Widget & Chat to configure chat settings.