Snippets for my Department(s) Finished

- Geraldine Menard
- **Forum adı:** #Feature Request

It would be very useful to have one more permissions on the snippets. For now, it is only possible to make the snippet available for myself or for all agents. We would like the snippets to be available to my department(s). Thanks!

Yorumlar (2)

Andreas

9 yıl önce

The same feature would be useful for macros.

Paul Davies

6 yıl önce

Hi Geraldine. This is now a feature of Deskpro, with our latest update of Snippets.

https://support.deskpro.com/en/news/posts/new-snippets-interface