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## **Set Ticket Due Date Under Review**

- SW Steven West
- Forum adı: #Feature Request

I would like to be able to manually set a date when a ticket is due. Sometimes we have requests that have to be carried out on a particular date. It would be nice to have a status that allows a Due Date to be set, rather than have SLA that expires.

## Yorum (1)

## ${\sf CM} \ \textbf{Christian} \ \textbf{Mattart}$

7 yıl önce

For the time being, we have added a custom date field on the tickets and it does the job.