



[Yardımler Merkezi](#) > [Topluluk](#) > [Özellik Talebi](#) > [Gözetim Zamanı vs Gerçek Zamanı olarak Ajanlar Tercihleri](#)

Relative Time vs Actual Time as Agent Preference Collecting Feedback

- Kyle Oliveira
- **Forum adı:** #Feature Request

This is a request to allow agents to control whether relative times or actual times are displayed on their tickets, tickets lists, and logs.