



[Yardımler Merkezi](#) > [Topluluk](#) > [Feature Request](#) > [Read receipts/markers for ticket messages](#)

## Read receipts/markers for ticket messages Collecting Feedback

- E Errol
- **Forum adı:** #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/ opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.

### Yorum (1)

**Y Yasin**  
2 yıl önce  
bump?