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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum adı:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570: Promover evaluation of mails receipt	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #569: Delete of icon	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #568: Missed mail sent	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #567: Regal de la nuit	Daniela Quibus	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #566: Presentation format of mail sent	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #565: Thanks, thanks -> Here the Dornow's indignity	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #564: Future questions over reported online capabilities	Alison De' Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #563: Red act capabilities/permissions	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #562: UI app validation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #561: Issue to see time when one locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #560: Multiple browser permissions can't remove	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #559: VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #558: Better reports of rock volumes view	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #557: And for more of that in "OK, No icon, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #556: UI and development for new mail	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #555: Labovian molecular temperature of them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Yorum (1)

Lara Proud

11 ay önce

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!