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Lock icon in condensed ticket list view Finished

- JM Jason McGrath
- **Forum adı:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

| Subject | User | Department | Agent | Agent Team |
|--|------------------|--|-----------------------------------|------------|
| <input type="checkbox"/> #170: Placemans indigations et mille succopt | Daniel Ruchholz | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #171: Content of issue | Alan Davison | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #174: Missa unde sed | Mered Quaker | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #173: Semp quae est | Daniela Quizon | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #172: Phasellam hendri ut velit amet | Savako Swift | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | Level 1 |
| <input type="checkbox"/> #169: Tenetur, nulla...? Nam nec Dolorum indignetur | Jan Kool | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #158: Famesque ipsum vero ipsum sedis iudicabit | Alexandra Thai | Support | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #156: Sed est accoridationem quoniam | Jan-Hilbert | Regulation and Control of Magical Creatures > Regulation | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #154: Ut qui voluization | Daniel Pook | Widgets | <input type="checkbox"/> John Doe | Level 2 |
| <input type="checkbox"/> #160: Tamen in sedis nisi when she locked back view or better | Marvin Doe | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #175: Mollis tempore pellendus quis tempore | Heleno Cluckbank | Regulation and Control of Magical Creatures > Control | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #161: VERY short remarks, and one thought & com | Joe Kool | Support | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #167: Bessie sequente et mook volutatem vitae | Wayne Carroll | Sales | <input type="checkbox"/> John Doe | Level 1 |
| <input type="checkbox"/> #165: Aenean nec nuncius etiam in "Oh, no, no, no, that | Jan Kool | Widgets | <input type="checkbox"/> John Doe | Support |
| <input type="checkbox"/> #176: Ut sed disdempore hanc sed | Coleman Knox | Sales | <input type="checkbox"/> John Doe | No Team |
| <input type="checkbox"/> #178: Lucturn molestias temporibus et libero | Margot Mousset | Sales | <input type="checkbox"/> John Doe | No Team |

Yorum (1)

Lara Proud

2 yıl önce

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!