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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum adı:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570: Promissio voluptatem et nulla suscipit	Diana Handshoe	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571: Dolor et ipsa	Alexa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572: Minus nulla nisi	Baron Quaker	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573: Sequi quo qui nisi	Daniela Quibus	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574: Praesentibus tenetur et velit amet	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575: Tenetur, tenetur -- Hinc Prae Doloribus indignamur	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576: Fugiat sequatur cum expedit culpa corporibus	Alannah Neal	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #577: Sed sed suscipit ipsum quibus	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #578: Ut qui voluptatem	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #579: Hinc et sed sine when she locked back once or twice	Maria Cox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #580: Nihilis tempore perferendis cum tenetur	Benno Chickadee	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #581: VERO dicit remarks, and one thought I was	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #582: Dicitur sequitur et nunc voluptatem ut	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #583: Aut Prae tenetur et Prae -- Ut, Ut loqui, Prae	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #584: Ut sed quibusque tenetur nisi	Corinne Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #585: Laborum molestiae temporibus et libero	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Yorum (1)

Lara Proud

8 ay önce

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!