



[Yardımler Merkezi](#) > [Topluluk](#) > [Feature Request](#) > [Limit total number of tickets assigned to an agent](#)

Limit total number of tickets assigned to an agent Collecting Feedback

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- **Forum adı:** #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.