IT Support Manager Collecting Feedback

- GH Gerry Hooper
- **Forum adı:** #Feature Request

I would like to have the option of creating workflows and labels, and being able to set who can see them in a ticket. I have created some that will cause a ticket update trigger to kick off for certain instances, and I wouldn't want just anyone to change the workflow or set a label, and have that instance kick off.

When creating a workflow or label, I would like the options of:

Only Me

Everyone

Agent Team

Thanks.

Gerry