



[Yardımler Merkezi](#) > [Topluluk](#) > [Özellik Talebi](#) > [Müşterilerden gelen SMS/MMS mesajları için bilet açma](#)

Inbound SMS/MMS from customers wanting to open tickets Collecting Feedback

- E Ed
- **Forum ad:** #Feature Request

With business text messaging growing, Deskpro should have the ability to natively handle inbound SMS/MMS messages similar to the web chat feature. While I think we can get this configured via API and/or Zapier, having this working with Twilio and ZipWhip would be smart.