



<u>Yardım Merkezi</u> > <u>Topluluk</u> > <u>Feature Request</u> > <u>Hyperlinks in "busy" message in chat</u> Hyperlinks in "busy" message in chat Collecting Feedback

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• Forum adı: #Feature Request

Add the ability to specify a hyperlink in the "busy" message which end users receive if no agents are available to take their live chat.