



<u>Yardım Merkezi</u> > <u>Topluluk</u> > <u>Feature Request</u> > <u>Client side visual notification that agent replied to chat</u>

Client side visual notification that agent replied to chat Collecting Feedback

• Rick Altobello

• Forum adı: #Feature Request

When chatting with a client and they move away from the active chat tab, is there anyway they can receive a constant notification that we have replied, flashing tab or a static icon. The speaker currently appears but is only visible for 3 - 5 seconds