



 $\underline{\text{Yardım Merkezi}} > \underline{\text{Topluluk}} > \underline{\text{Feature Request}} > \underline{\text{Agent locked out}}$

Agent locked out Collecting Feedback

• NL Nathan Lennox

• Forum adı: #Feature Request

Create a way for the admin to override the \log in lockout with too many attempts on Agents to prevent them waiting 15 minuted to access helpdesk.