Agent Interface counts presented Collecting Feedback

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- **Forum adı: #**Feature Request

Some agents may like to see, as it presented, the number of ticket and issue present on the system (manager, etc). However agent work may care more about the number they have assigned to themselves (specifically for tasks).

Currently an agent may think he has a task on a ticket he owns or follow when it is not the case. Having the option to decide what the counter shows (mine, followed, team, unassigned, all) would improve the interface usability.