



<u>Yardım Merkezi</u> > <u>Topluluk</u> > <u>Feature Request</u> > <u>Ability to tag agents with categories</u> Ability to tag agents with categories Collecting Feedback

• Kevin Horn

• Forum adı: #Feature Request

Add a feature to tag agents with catagories. I.e admin/agent, main team they belong too, languages they support etc.