Ability to Analyze and Manage News Subscribers Collecting Feedback

- Keith Ritter
- **Forum adı:** #Feature Request

We would like the ability to view and analyze subscriber numbers for the News & Knowledgebase Portal. This would allow us to get an idea of who is listening to the news and we would also like to be able to add people to our subscriber list.

Yorum (1)

Zsolt Kiss

5 yıl önce

I totally agree it would be a very important development. We use the portal system for our inner communication also, i mean we share our important news and information for our employees on the portal also limited its visibility for our agents only. In the new report module there is a section for the knowledge base usage but the news section is still missing. I hope the guys at DeskPro will add this feature to the reportable things soon.