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Language sync

2019-01-09 - Emily Booth - [Kommentarer \(0\)](#) - [Product](#)

Included in [Deskpro 2019.1](#) is the release of the latest update to [language](#) feature on Deskpro. This update will now allow your admins to easily and quickly update your installed language packs.

This is done very easily with only a couple of clicks by heading to Setup > Languages and 'Settings & Tools' at the bottom of this page. You will see our new addition at the bottom of the page with a simple drop-down box to select the language that you wish to update or simply update all installed languages, and then press the button 'Download latest language'.

The screenshot shows the Deskpro admin interface. On the left is a navigation sidebar with 'Languages' selected. The main content area is titled 'Languages' and contains several sections:

- Language Settings:** Includes checkboxes for 'Automatically install new languages' and 'Auto-detect language on emails from new users', with a 'Save' button.
- Mass update ticket language:** Features a dropdown for 'Update all (no language) tickets' and a dropdown for 'and set the language to English', with a 'Mass-update tickets now' button.
- Mass update user language choice:** Features a dropdown for 'Update all (no language) users' and a dropdown for 'and set their language to English', with a 'Mass-update users now' button.
- Download latest language:** Features a dropdown menu 'Download the latest language for (all languages)' (highlighted with a red box) and a 'Download latest language' button (pointed to by a red arrow), along with a 'Reset phrases' button.

This will be especially useful for anyone currently contributing to the languages packs, but everyone who is using an installed language pack can also visit this page to check on any updates.