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The knowledgebase content editor used in the Publish section within Deskpro has been updated.

We have introduced Froala, a lightweight WYSIWYG HTML Editor written in Javascript that enables even more rich text editing opportunities within Deskpro.

How does the new editor work?

Froala works a lot like our old text editor, is incredibly easy to use, and comes with a whole range of useful features that you can check out here.