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Christmas came a little early for Deskpro this year, as we received news from Deloitte that we've been dubbed as one of the fastest-growing technology companies in Europe - as part of their annual [Fast 500 rankings](#).

We ranked #338 after growing 348% over the last four years, and we'd like to wholeheartedly thank our customers for being a big part of that journey.

The ranking comes at a time where the need for meaningful human customer interactions balanced with highly-automated support is beginning to rapidly increase.

As customer support becomes more integral to success for every business, we've focused on building helpdesk software that's easy-to-use, affordable, and ultimately contains more features and functionality than competing products.

And that's exactly what we will continue to do through 2018 and beyond. Recent growth means we're getting ready to double down on the factors responsible for our success.

This largely involves the development and improvement of powerful helpdesk software features that make life easier for you and your teams.

We've already introduced a [whole range of helpdesk updates](#) this year - including the brand new [Follow Ups](#) feature this Fall, and a significant improvement on how [Snippets](#) work.

This is just the start - we have a lot more in store for our customers over the next twelve months, and can't wait to share what we've been working on with you.